**Class Descriptions**

* **Customer**: a person or organization that buys goods or services from a store or business.
* **Corporation**: a company or group of people authorized to act as a single entity
* **Individual**: a single person that is distinct from a group, class, or family.
* **Steady**: a steady customer is a person who has signed up for generated E-mail **notifications** with Dave's Automotive.
* **Premier**: a premier customer is a person who pays an annual fee in monthly installments to receive planned preventative maintenance at Dave's Automotive.
* **Prospective**: a prospective customer is a person who may become a potential steady or premier customer in the future.
* **Referral**: a recommendation of new potential customers that includes their contact information.
* **Special**: a discount offer for first time customers to entice prospective customers.
* **SpecialInstance**: the occurrence of sending prospective customers special deals through E-mail or Phone.
* **Appointment**: an arrangement to meet someone at a particular time and place.
* **Notification**: an E-mail sent to steady customers to remind them when their automobiles are due for maintenance.
* **Vehicle**: a means of transportation on land, typically with four wheels and powered by an internal combustion engine.
* **Order**: a request made for (a) good(s) and/or (a) service(s)
* **OrderLine**: the lines of an order
* **RepairItems**: a list of parts that need to be fixed
* **RepairInstance**: the occurrence of repairing an item
* **MaintenancePack**: a maintenance item that consists of other maintenance items
* **Technician**: an employee that writes the maintenance order which assigns a mechanic to each of the maintenance items on the list
* **Mechanics**: an employee who is skilled in one particular job and can mentor another person who is involved with that same skillset
* **Employee**: a person who works at Dave's Automotive for wages or salary
* **Mentorship**: a program where a mechanic with a particular skill teaches a mechanic with the same skill
* **Skill**: something that can be learned by a mechanic and can be developed into a great understanding and mastery of what was learned
* **SkillRepair**: when a mechanic fixes a part that needs to be fixed
* **SkillMechanic**: something that a mechanic has learned and mastered